

ALASKA 2-1-1

THREE NUMBERS, UNLIMITED HELP



On February 11, 2009, Alaska 2-1-1 celebrated its first anniversary of operation and its first year of connecting Alaskans around the state to help. To recap its first year of operation, here are some numbers you should know about Alaska 2-1-1.

ALASKA 2-1-1: BY THE NUMBERS

2-1-1 three easy-to-remember numbers that connect Alaskans to free, confidential referrals to health and human services around the state

1 years Alaska 2-1-1 has been helping Alaskans find services they need

2-11-2009 date proclaimed by many mayors around Alaska, including Anchorage Acting Mayor Matt Claman, as Alaska 2-1-1 Day

5,978 calls received by Alaska 2-1-1 operators in 2008

6,822 referrals offered to callers by Alaska 2-1-1 operators in 2008

21,839 searches launched by visitors to Alaska 2-1-1's website (www.alaska211.org) in 2008

4,185 number of calls received from the South Central (Anchorage) region, the most from any region in the state

31 percentage of callers to Alaska 2-1-1 who are seeking assistance with basic needs (food, clothing, housing)

21-50 age bracket of Alaskans that most often calls Alaska 2-1-1

170+ number of languages, including Yupik, Russian, Tagalog and Hmong, offered to Alaska 2-1-1 callers by Language Line

ALASKA 2-1-1: BEHIND THE NUMBERS

- Alaska 2-1-1 is a free, confidential and multilingual statewide health and human services information and referral system operated by United Way of Anchorage on behalf of Alaska United Ways. It operates from 8:30 a.m. to 5 p.m. Monday through Friday.
- Alaska 2-1-1 is a private-public partnership supported by a federal appropriation through the U.S. Department of Health and Human Services, Substance Abuse and Mental Health Services Administration, United Way of Anchorage, Alaska United Ways, the Municipality of Anchorage and Alaska Mental Health Trust.
- Contact Alaska 2-1-1 by dialing 2-1-1 or 1-800-478-2221 or by visiting www.alaska211.org.



We want to share your story

Email your LIVE UNITED story to smcclintock@ak.org and together, we will inspire others to join the movement.

United
Way

